

Cancer in the workplace: other support

A guide for managers and human resource professionals

Support is available from a wide range of organisations. Cancer Council offers a range of free support services for people with cancer and their family, friends and co-workers. There are also specific resources available for carers.

Support from Cancer Council	
Cancer Council Information and Support 13 11 20	This confidential telephone service is staffed by trained health professionals who can provide information about any aspect of cancer. Our 13 11 20 consultants can send you printed information, connect you with counselling and support services in your local area, and provide emotional support.
Your local Cancer Council website see next page for addresses	Provides evidence-based information about more than 30 types of cancer, as well as information about cancer treatment and side effects, living with cancer, prevention, research and advocacy. Information can be read online or downloaded as PDFs and often as ebooks. You can also find links to a range of support services for people affected by cancer.
Cancer Council Legal, Financial, Small Business and Workplace Referral Services 13 11 20	Program that can connect people affected by cancer with a legal, financial, small business or workplace professional. Advice is free for eligible clients. Available in most states and territories.
Cancer Council Online Community cancercouncil.com.au/OC	This moderated site hosts an online community for people affected by cancer, their families and carers. It is a safe place to connect with others and chat about treatment, specific cancer types, carers' issues, survivorship, and grief and loss.
Cancer Council's podcast series cancercouncil.com.au/podcasts	<i>The Thing About Cancer</i> , Cancer Council's podcast series, provides information and insights for anyone affected by cancer.
Support from other organisations	
Australian Human Rights Commission humanrights.gov.au 1300 656 419	Receives complaints about discrimination and bullying in the workplace, and promotes fairness.
Beyond Blue beyondblue.org.au 1300 22 4636	Offers online and phone support to people affected by anxiety and depression.
Cancer Australia canceraustralia.gov.au	Provides information about cancer control and care.

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Support from other organisations – continued

Carers Australia carersaustralia.com.au 1800 242 636	National body representing Australia's carers. Provides information, advice and short-term counselling about combining work and caring responsibilities.
Carer Gateway carergateway.gov.au 1800 422 737	Provides practical information and resources for carers, and links to support services, including respite care. There is also information for working carers.
Centrelink humanservices.gov.au 132 717	Offers financial support for people with a long-term illness and for primary carers.
Fair Work Commission fwc.gov.au 1300 799 675	The national workplace tribunal. Can also hear workplace bullying claims.
Fair Work Ombudsman fairwork.gov.au 13 13 94	Information on pay, National Employment Standards, leave, termination/dismissal and complaints.
JobAccess jobaccess.gov.au 1800 464 800	Provides information and assistance to support the employment of people with a disability, including cancer.
National Disability Insurance Scheme ndis.gov.au 1800 800 110	Provides supports and services for people with a permanent and significant disability.
Office of the Australian Information Commissioner oaic.gov.au 1300 363 992	National body that investigates privacy infringements and handles privacy complaints.
Work After Cancer workaftercancer.com.au	Information about working during cancer treatment and returning to work after treatment.

Where to get help and information

Cancer Council websites

ACT	actcancer.org
NSW	cancercouncil.com.au
NT	nt.cancer.org.au
QLD	cancerqld.org.au
SA	cancersa.org.au
TAS	cancertas.org.au
VIC	cancervic.org.au
WA	cancerwa.asn.au
Australia	cancer.org.au

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Specific types of cancer	
Australian Gynaecological Cancer Foundation	agcf.org.au
Australian Pancreatic Cancer Genome Initiative	pancreaticcancer.net.au
The Australian Thyroid Foundation	thyroidfoundation.org.au
Bernie Banton Foundation (mesothelioma and asbestos-related support)	berniebantton.com.au
Beyond Five: The Face of Head and Neck Cancer	beyondfive.org.au
Brain Tumour Alliance Australia	btaa.org.au
Breast Cancer Network Australia	bcna.org.au
Australian Cervical Cancer Foundation	accf.org.au
GI Cancer Institute	gicancer.org.au
Kidney Health Australia	kidney.org.au
Leukaemia Foundation	leukaemia.org.au
Lung Foundation Australia	lungfoundation.com.au
Melanoma Institute Australia	melanoma.org.au
Myeloma Australia	myeloma.org.au
Ovarian Cancer Australia	ovariancancer.net.au
Prostate Cancer Foundation of Australia	prostate.org.au
Rare Cancers Australia	rarecancers.org.au
Other cancer-related information	
Australian Cancer Trials	australiancancertrials.gov.au
What to expect – a guide to optimal cancer care	cancerpathways.org.au
Children and teenagers	
Camp Quality	campquality.org.au
CanTeen	canteen.org.au
Redkite	redkite.org.au
Starlight Children's Foundation	starlight.org.au
Youth Cancer Services	canteen.org.au/youth-cancer

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Note to reader

This fact sheet is intended as a general introduction and should not be seen as a substitute for medical, legal or financial advice. You should obtain independent advice relevant to your specific situation from appropriate professionals. Information on cancer, including the diagnosis, treatment and prevention of cancer, is constantly being updated and revised by medical professionals and the research community. While all care is taken to ensure accuracy at the time of publication, Cancer Council Australia and its members exclude all liability for any injury, loss or damage incurred by use of or reliance on the information provided.



For information and support on cancer-related issues, call Cancer Council 13 11 20. This is a confidential service.